Content available at: https://www.ipinnovative.com/open-access-journals

The Journal of Community Health Management

Journal homepage: https://www.jchm.in/

Review Article

Unlocking the potential of digital twins: Transforming hospital practices for better care

Vignesh Murugan^{D1}*

¹Kasturba Medical College, Manipal, Karnataka, India



PUBL

ARTICLE INFO

Article history: Received 19-05-2024 Accepted 24-05-2024 Available online 20-07-2024

Keywords: Intensive Care Unit (ICU) Internet of Things (IoT) Digital twins of organizations (DTOs)

ABSTRACT

Digital twins are virtual replicas of physical assets or processes and have emerged as a promising technology in various industries, including healthcare. This paper explores the application of digital twins in hospital operations and talks about their role in enhancing patient care and improving workflow efficiency. Through a comprehensive review of the literature and analysis of case studies, we examine how digital twins are revolutionizing traditional hospital practices and improving the delivery of healthcare services. The paper begins with an introduction to digital twins in healthcare, which provides an idea of the technology and its underlying principles. We then explore the many ways in which digital twins are being implemented across different areas of hospital operations, from patient monitoring in the Intensive Care Unit (ICU) to medication management in the pharmacy. Throughout this paper, we have included flowcharts that will help the reader better understand the idea we pitch. Furthermore, the paper discusses the challenges and considerations associated with adopting digital twins in hospital settings, including data privacy concerns, interoperability issues, and the need for better infrastructure. We also explore emerging trends and future directions in digital twin technology. We try to predict how this technology may continue to evolve and shape the future of patient care. In conclusion, this paper underscores the potential of digital twins to transform hospital practices and revolutionize the delivery of healthcare services. By using the power of digital twins, hospitals can improve operational efficiency, personalize patient care, and ultimately improve the overall quality of healthcare delivery.

This is an Open Access (OA) journal, and articles are distributed under the terms of the Creative Commons Attribution-NonCommercial-ShareAlike 4.0 License, which allows others to remix, tweak, and build upon the work non-commercially, as long as appropriate credit is given and the new creations are licensed under the identical terms.

For reprints contact: reprint@ipinnovative.com

1. Introduction

In the ever-evolving field of healthcare, technological advancements continue to shape the way we deliver and receive medical care. One such innovation that has attracted significant attention in recent years is the concept of digital twins. Digital twins typically consist of three main components: the physical product in the physical space, its digital representation in a virtual environment, and the connections facilitating data exchange between the two. These connections enable the flow of information, which allows the digital twin to collect real-world data from sensors, which maintains comprehensive simulations of the physical entity and its behavior over time (Figure 1).

The concept of digital twins has evolved significantly since its beginning in the early 1990s. Initially introduced by David Gelernter, the practical application of digital twins emerged during NASA's attempt to create digital spacecraft simulations in 2010. Since then, this concept has been used in various industries and research fields, offering a virtual representation of physical products or processes alongside their real-world counterparts.¹

One of the key advancements driving the development of digital twins is the Internet of Things (IoT). IoT technologies have enabled the collection of vast amounts of real-time data from a wide range of sources, which

^{*} Corresponding author.

E-mail address: drvigneshmurugan@gmail.com (V. Murugan).



Figure 1: A visual representation of a digital twin

improved the accuracy and complexity of digital twins.² Additionally, integration with artificial intelligence and advanced analytics has further improved the predictive capabilities of digital twins, which allowed them to make more accurate future predictions.

In healthcare, the increasing availability of health and lifestyle management devices has led to a growing demand for higher-quality care and precision medicine. Digital twins are being explored as a means to create dynamic models and simulations of humans, aiming to enhance medical diagnostics, prognostics, treatments, and overall patient well-being.

Digital twins possess a unique feature of dynamic bidirectional mapping, distinguishing them from mere unidirectional maps, digital shadows, or simulation models of physical entities in the digital domain. These twins are of various types, ranging from whole-body twins to specific organ or cellular levels, and can even represent diseases or disorders. Within healthcare organizations, digital twins of organizations (DTOs) enable better planning, monitoring, and optimization.¹

Beyond patient care, digital twins also offer potential benefits in hospital management and operations. From optimizing resource allocation to streamlining workflow processes, digital twins can enhance operational efficiency and improve the overall quality of care delivered within healthcare institutions. In this paper, we explore the application of digital twins in hospital operations, focusing on their role in enhancing patient care, improving workflow efficiency, and driving innovation in healthcare delivery. In the following sections, we will explore how digital twins are being implemented across various departments within hospitals, like the Intensive Care Unit (ICU), and extending to hospital floors, pharmacies, operating theaters (OT), emergency rooms (ER), and so forth. Through a comprehensive examination of each department, we aim to address the specific ways in which digital twins are reshaping hospital operations and driving innovation in healthcare delivery.

2. Methods

This study employs a mixed-methods approach, combining qualitative and quantitative research methodologies to provide a comprehensive analysis of the application of digital twins in hospital operations. A systematic literature review was conducted to gather existing knowledge and theoretical underpinnings regarding digital twins in healthcare. Databases such as PubMed and Google Scholar were searched using keywords including "digital twins," "hospital operations," "patient care," "workflow efficiency," "healthcare technology," and "IoT in healthcare." Inclusion criteria were peer-reviewed articles published in English. Articles focusing on the implementation, benefits, challenges, and future directions of digital twins in healthcare were selected. The literature review provided a foundation for understanding the current state of digital twin technology in hospital settings.

2.1. Enhancing ICU monitoring and patient care with digital twins

In the Intensive Care Unit (ICU), where critically ill patients require constant monitoring and specialized care, the efficient management of patient data is paramount. The smooth functioning of an ICU relies on both the training of healthcare professionals and the optimal performance of medical equipment. Let us start with the training. A novel study by Rovati et al. (2024) presents the development and usability testing of a digital twin application software designed to enhance critical care education. The digital twin application allows physicians-in-training to test clinical interventions on virtual patients, allowing autonomy and advancing clinical skills in a safe environment that does not expose real patients to preventable harm.³ Moreover, the study highlights the capacity of digital twins to offer standardized, reproducible clinical scenarios within a riskfree learning environment, with clear patient safety benefits. The application's interface displays relevant clinical data organized by organ system and color-coded based on the degree of physiological disturbance, reducing time to clinical task completion and task load in comparison to standard Electronic Medical Record (EMR) interfaces.

Now, let's move on to the logistical functioning of the various equipment. A typical ICU setup consists of multiple

beds, each equipped with bedside monitors that display vital signs and other important metrics (Figure 2).⁴ However, the current workflow often presents challenges for nurses, as they must navigate between individual patient monitors located at the bedside and not at the central nursing station.



Figure 2: A bedside monitor

To address this issue and streamline the monitoring process, we propose the integration of digital twin technology into ICU operations. By connecting bedside monitors to a centralized computer system using digital twin technology, nurses can access real-time patient data from a single interface at the nursing station. This centralized viewing system provides nurses with comprehensive insights into the status of all patients under their care, allowing for more efficient monitoring and timely interventions.

Moreover, digital twins offer the potential for predictive analytics and early warning systems, enabling nurses to anticipate and prevent adverse events before they escalate. By leveraging historical patient data and advanced algorithms, digital twins can identify patterns and trends that may indicate deteriorating patient conditions, alerting healthcare providers to take proactive measures.

In addition to improving patient care, the implementation of digital twins in the ICU has the potential to enhance communication and collaboration among healthcare teams. With access to a centralized monitoring system, nurses, physicians, and other members of the care team can easily share information and coordinate care plans, leading to better outcomes for patients (Figure 3).

By using the power of digital twin technology to create a centralized monitoring system in the ICU, hospitals can enhance patient safety, optimize workflow efficiency, and ultimately improve the quality of care delivered in critical care settings.

2.2. Leveraging digital twins for enhanced emergency care

In the dynamic and time-sensitive environment of the Emergency Room (ER), rapid access to patient information



Figure 3: ICU digital twin

is crucial for effective diagnosis and treatment. One of the core challenges faced in the ER is the absence of a universal Electronic Medical Records (EMR) system, leading to delays in gathering crucial patient history. Once again, let us look at it in two ways: the communication and the storage of information.

As the ambulance rushes to the scene, the patient's digital twin transmits essential data to the emergency responders, which gives them with important information even before reaching the patient's side. Simultaneously, the hospital's digital twin anticipates the incoming patient and preps the ER staff, ensuring they're well-prepared to provide immediate care upon arrival.

This synchronized exchange of information between the patient's digital twin and the hospital's digital twin streamlines the triage process, enabling healthcare providers to make informed decisions. By proactively preparing for the patient's arrival, emergency departments can also allocate resources efficiently and tailor treatment plans based on the individual's specific needs. Furthermore, the integration of digital twin technology ensures seamless collaboration among healthcare professionals, allowing for a more comprehensive and multidisciplinary approach to emergency care. Physicians and nurses have access to realtime patient data, facilitating accurate diagnosis and prompt intervention (Figure 4).



Figure 4: Emergency room digital twin

Now, let us move to the storage issue that we face. Traditional electronic medical record (EMR) systems lack real-time data processing capabilities, potentially leading to miscommunication or omissions of crucial medical information. To address this, employing patient digital twins could significantly enhance emergency healthcare delivery. These digital twins offer personalized insights into patient health status and disease progression, which enables more precise and proactive care. Using digital twins in healthcare can reduce medical errors, improve treatment outcomes, and optimize resource utilization. Wang et al. (2023) proposed a cloud-based digital twin solution that aims to tackle these challenges in emergency healthcare settings. Emphasizing the need for real-time access to patient data during emergencies, the solution aims to provide healthcare professionals with actionable insights to enhance patient outcomes.⁵

In essence, harnessing the power of digital twins in the ER enhances communication, expedites decision-making, improves efficient data storage, and ultimately improves patient outcomes. By bridging gaps in information exchange and using the technology to its fullest potential, healthcare providers can deliver more efficient and effective emergency care, saving valuable time and potentially saving lives.

2.3. Transforming medication management through digital twins: A seamless integration for enhanced patient care

In a hospital ward environment, where patient care is paramount, ensuring the timely availability of medications is crucial for effective treatment. In a typical ward setting with around 30 to 35 beds and a central nursing station, the daily routine involves administering medicines to admitted patients. However, several challenges arise in this process. The primary challenge lies in the coordination between the prescribing physicians, the central pharmacy, and the nursing staff on the floor. When a doctor prescribes medication for a patient, it triggers a series of steps to procure and administer the medication. Traditionally, nurses must physically check with the central pharmacy to verify the availability of the prescribed drugs. This process is not only time-consuming but also prone to errors and delays, particularly when medications are out of stock.

To address these challenges, we propose the implementation of a digital twin system that seamlessly integrates the pharmacy and the nursing station on each floor. When a doctor prescribes medication for a patient, the prescription is digitized and linked to the patient's hospital ID. This digital indentation triggers the pharmacy's digital twin to initiate the medication procurement process.

The pharmacy's digital twin communicates with the digital twin of the respective floor's nursing station, informing it about the medications to be dispensed for specific patients. This real-time communication ensures that

the nursing staff is aware of the medications that will be arriving shortly.

The pharmacist, upon receiving the digital prescription, prepares the medications and attaches a unique barcode to each package. These barcoded medications are then dispatched to the designated floor.

Upon receipt of the medications at the nursing station, the assigned nurse scans the barcodes using a handheld device. This action not only confirms the receipt of the medications but also updates the central pharmacy's database in realtime, indicating that the medications have been successfully delivered and administered.

The digital twin system automatically updates the inventory in the central pharmacy's database, reflecting the dispensation of medications to the floor. When the inventory falls below a predetermined threshold, the system generates an automatic reorder request to replenish the stock, ensuring continuous availability of medications (Figure 5).



Figure 5: Pharmacy and ward digital twin

By implementing this digital twin-based medication management system, hospitals can significantly improve the efficiency and accuracy of medication procurement and distribution. Real-time communication between the pharmacy and nursing stations eliminates delays and ensures that patients receive timely and appropriate treatment. Moreover, the automated inventory management feature minimizes the risk of medication shortages, enhancing overall patient care and safety.

2.4. Application of digital twin in the operating theater

The integration of digital twin technology in the operating room (OR) holds immense potential for revolutionizing various aspects of surgical procedures and healthcare management. In this section, we explore three key applications of digital twin technology in the OR context: the Living Heart Project, the integration of HVAC systems with digital twins for energy management, and the utilization of RFID systems for instrument tracking, all aimed at enhancing efficiency, precision, and costeffectiveness in surgical settings.

2.4.1. Living heart project

The Living Heart Project represents a collaborative effort aimed at creating highly accurate and personalized digital twin models of the human heart. Led by Dassault Systems, this initiative brings together cardiovascular researchers, educators, surgeons, and medical device developers to develop comprehensive digital twins of the heart (Figure 6).⁶ These digital twins serve multiple purposes, including educational training, device design, diagnostic testing, and regulatory compliance. By leveraging these models, surgeons gain valuable insights into complex cardiac conditions, enabling better preoperative planning, intraoperative decision-making, and patient counseling. For instance, in surgeries for congenital heart diseases conducted at institutions like the Boston Children's Hospital, digital twin models have facilitated precise surgical interventions, ensuring optimal outcomes and enhancing patient communication.⁷



Figure 6: A digital twin of the heart

2.4.2. Integration of HVAC systems with digital twins for energy management

Efficient management of energy consumption in the operating theater is critical for reducing the healthcare sector's carbon footprint and operational costs. One approach involves integrating digital twins of HVAC systems with OR digital twins to optimize energy usage. By monitoring patient movements in real-time, OR digital twins can dynamically adjust HVAC settings based on occupancy, ensuring optimal environmental conditions while minimizing energy wastage. Studies have shown that automatically turning off HVAC systems when ORs are not in use does not compromise sterility (Figure 7). This approach can be extended to other hospital areas, such as ICUs and emergency rooms, by integrating departmental digital twins with centralized

HVAC management systems, thereby enhancing overall energy efficiency and sustainability.⁸



Figure 7: Operating room digital twin

2.4.3. Utilization of RFID systems for instrument tracking Surgical instrument oversupply poses significant challenges in terms of cost, storage, and maintenance. Radio Frequency Identification (RFID) systems offer a solution by automating real-time instrument tracking, improving accuracy and efficiency compared to manual methods. Integrating RFID systems with OR digital twins enables the elimination of unused instruments, streamlining inventory management and reducing operational costs. By tracking instrument usage percentages and maintenance status, digital twins facilitate proactive instrument supply chain management, ensuring the availability of sterile and functional instruments for surgical procedures (Figure 8). Moreover, RFID-enabled digital twins provide insights into instrument lifecycle, enabling timely maintenance and replacement, thereby optimizing instrument utilization and minimizing wastage.9



Figure 8: Utilization of RFID systems for instrument tracking

In conclusion, the integration of digital twin technology in the operating theater offers transformative opportunities to enhance surgical outcomes, optimize resource utilization, and improve overall healthcare delivery. From personalized cardiac modeling to energy-efficient HVAC management and instrument tracking, digital twins serve as powerful tools for driving efficiency, precision, and sustainability in surgical environments.

2.5. Telemedicine enhanced by digital twins

The American Telemedicine Association describes telemedicine as the utilization of electronic communication to exchange medical information between different locations to enhance a patient's clinical health status. Telemedicine encompasses various e-health applications, including teleconsultations among healthcare professionals. According to the World Health Organization, e-health involves the transfer of health resources and healthcare services via electronic means. Mobile health, or m-health, refers to the use of wireless technology to provide health services and information through mobile communication devices such as mobile phones, tablets, monitoring devices, and smartphones.¹⁰

The integration of digital twins into telemedicine plays an important role in the future of remote healthcare. Telemedicine aims to provide medical access to individuals who cannot visit a physician in person, especially during their initial consultation. However, a critical challenge in telemedicine is the lack of access to a patient's past medical history, including recent blood tests, imaging, and other vital records during the first encounter.

By incorporating digital twins into telemedicine, physicians can gain instant access to the most up-todate medical records of their patients. This real-time access allows for a more accurate and comprehensive understanding of the patient's health, leading to better diagnostic decisions. Digital twins can also facilitate the creation of virtual outpatient appointments, where the digital twin provides complete data on the patient's current health status, which enhances the overall effectiveness and efficiency of telemedicine consultations (Figure 9). This approach ensures that patients receive high-quality care even when they cannot physically visit a healthcare facility, bridging the gap between remote consultations and inperson visits



Figure 9: Telemedicine enhanced by digital twins

2.6. Infection control with digital twins in hospitals

Nosocomial infections, also known as healthcare-associated infections (HAIs), are infections that patients acquire during the process of receiving healthcare that were not present at the time of admission. These infections can occur in various healthcare settings, such as hospitals, long-term care facilities, and ambulatory settings, and can also appear after discharge. HAIs also include occupational infections that may affect healthcare staff. Pathogens responsible for HAIs include bacteria, viruses, and fungi, and infections can result from invasive procedures, surgeries, indwelling medical devices, and prosthetic devices. The spread of HAIs significantly affects patient safety, leading to morbidity, mortality, and substantial financial burdens. Multi-drugresistant organisms further complicate these infections. The prevalence of HAIs is notable, affecting 3.2% of hospitalized patients in the U.S. and 6.5% in the EU/EEA, with potentially higher rates globally due to inadequate surveillance.¹¹

The Centers for Disease Control and Prevention (CDC) broadly categorizes HAIs as:

- 1. Central Line-Associated Bloodstream Infections (CLABSI)
- 2. Catheter-Associated Urinary Tract Infections (CAUTI)
- 3. Surgical Site Infections (SSI)
- 4. Ventilator-Associated Pneumonia (VAP)

To enhance infection control, we propose the use of digital tools, specifically integrating patient digital twins with Electronic Medical Records (EMRs) and the hospital's Real-Time Location System (RTLS) (Figure 10).¹²



Figure 10: Real-time location system integrated to the patient's identification band

By integrating patient digital twins, which are virtual representations of patients, including their medical history, current health status, and risk factors, with EMRs and RTLS, a comprehensive digital twin of the entire hospital environment can be created. This integration allows for the aggregation of all patient data, including lab results, imaging, and treatment history from EMRs, and tracks the real-time location and movement of patients, staff, and equipment within the hospital using RTLS. Additional data, such as environmental conditions like temperature, humidity, and cleanliness levels from various hospital sensors, can also be included.

Once the hospital environment digital twin is created, simulations can be run based on patient and staff movements, environmental conditions, and contact patterns to predict potential areas of infection outbreaks, labeling them as high-risk areas. This predictive capability allows for the development of stringent cleaning and disinfection schedules for these high-risk areas, ensuring thorough disinfection through predefined protocols (Figure 11).



Figure 11: Workflow for infection control using digital twins

Real-time monitoring and alert systems can be implemented using the hospital environment digital twin, which provides continuous surveillance and generating immediate alerts when potential infection risks are detected. This real-time data enables healthcare providers to take prompt action to mitigate the risks.

Furthermore, analyzing the data collected from these real-time monitoring systems helps in understanding the effectiveness of the infection control measures implemented. This outcome analysis allows for the development and refinement of future infection control strategies, ensuring a continuous improvement cycle.

Overall, digital twins offer a powerful tool for enhancing infection control in hospitals. Implementing them can lead to more effective infection control strategies, thereby reducing the prevalence of hospital-acquired infections and the associated burdens on patients and the healthcare system. By creating a comprehensive digital twin of the hospital environment and leveraging real-time data, hospitals can significantly improve their infection control measures, leading to improved patient safety and overall healthcare outcomes.

2.7. Application of digital twins: On an individual level

2.7.1. Personalized medicine

Digital twin technology can significantly enhance personalized patient care by creating a detailed virtual representation of an individual patient's physiology, medical history, and current health status. This can be continuously updated with real-time data from wearable devices that are IoT-enabled, as well as regular health check-ups, providing a comprehensive and dynamic view of the patient's health.¹³

2.7.2. Precision medicine

Digital twins enable healthcare providers to simulate different treatment options and predict their outcomes on a patient's specific digital twin.¹⁴ This allows for the customization of treatment plans that are tailored to the individual needs and conditions of each patient, increasing the likelihood of successful outcomes and reducing the risk of adverse reactions.

2.7.3. Proactive health management

With continuous monitoring and analysis, digital twins can identify early signs of potential health issues before they become critical. For example, if a patient's digital twin detects patterns indicative of a developing heart condition, healthcare providers can intervene early with preventive measures or treatments, potentially avoiding severe health crises.

2.7.4. Better chronic disease management

For patients with chronic conditions such as diabetes, hypertension, or COPD, digital twins offer a way to manage their health more effectively. By integrating data from daily health metrics, medication adherence, and lifestyle factors, digital twins provide insights that help in adjusting treatment regimens and lifestyle recommendations in real time.

2.7.5. Improved patient engagement

Digital twins can also empower patients by providing them with a clear and comprehensible visualization of their health data. This increased transparency helps patients understand their conditions better, adhere to treatment plans, and make informed decisions about their health and lifestyle, ultimately leading to better health outcomes.

2.7.6. Predictive analytics for disease progression

Digital twins utilize predictive analytics to model the progression of diseases. This capability allows physicians to foresee potential complications and adjust treatment plans accordingly. For instance, in oncology, a digital twin can simulate tumor growth and response to various treatments, helping oncologists choose the most effective therapy with

fewer side effects.

In conclusion, the integration of digital twins in personalized patient care transforms the traditional approach to healthcare by focusing on precision, customization, and proactive management. By using real-time data and advanced simulations, digital twins support healthcare providers in delivering more effective and patient-centered care, ultimately enhancing the quality of life for patients and optimizing healthcare resources.

2.8. *Regulatory compliance and reporting using digital twins*

2.8.1. Streamlining compliance monitoring

Digital twins can continuously monitor hospital operations to ensure they comply with healthcare regulations and standards. By integrating digital twins with hospital management systems, real-time data can be analyzed to track compliance with various regulatory requirements such as patient privacy, data security, clinical guidelines, and safety protocols.

2.8.2. Automated reporting

Digital twins can automate the generation of reports required for regulatory compliance. These reports can include information on patient outcomes, infection rates, medication errors, and other critical metrics. Automated reporting reduces the administrative burden on hospital staff, allowing them to focus more on patient care.

2.9. Audit preparation and simulation

Digital twins can simulate regulatory audits, helping hospitals prepare by identifying potential areas of noncompliance before an actual audit takes place. This proactive approach allows hospitals to address issues in advance and ensures that they are always audit-ready.¹⁵

2.9.1. Ensuring data integrity and security

By creating a comprehensive digital representation of hospital operations, digital twins can help ensure data integrity and security. They can monitor data flow and access, detecting and alerting staff to any unauthorized access or data breaches. This capability is crucial for complying with regulations such as HIPAA in the United States, which mandates stringent data protection measures.

2.9.2. Quality improvement initiatives

Digital twins can support continuous quality improvement initiatives by providing detailed insights into hospital operations and patient care processes. By analyzing this data, hospitals can identify areas for improvement and implement changes to enhance compliance and patient care quality.

3. Results

The application of digital twins in hospital operations has promising results across various departments, demonstrating significant potential for improving patient care and operational efficiency. The findings are categorized into several key areas: patient monitoring in the ICU, medication management in the pharmacy, operating theater efficiency, infection control, and overall hospital workflow.

3.1. Patient monitoring in the ICU

Digital twins implemented in the ICU have shown a marked improvement in patient monitoring and outcomes. Through continuous real-time data collection and analysis, digital twins provided a comprehensive view of patient health, enabling early detection of critical changes and timely interventions.

3.2. Medication management in the pharmacy

In the pharmacy, the integration of digital twins will help in the medication management processes. By automating inventory tracking and management, digital twins can reduce medication errors and ensure timely dispensing of drugs. The ability to monitor medication usage in real-time will also facilitate better stock management and reduced instances of stockouts.

3.3. Operating theater efficiency

The deployment of digital twins in operating theaters significantly enhanced surgical workflow and resource utilization. Digital twins could provide real-time tracking of surgical instruments using RFID technology, which will reduce instrument loss and decrease preparation time for surgeries. Moreover, the predictive maintenance feature of digital twins ensured that all surgical instruments were sterilized and ready for use, minimizing delays and improving overall surgical efficiency.

3.4. Infection control

The use of digital twins for infection control will help in identifying and mitigating potential infection risks. Simulation models, based on patient and staff movement data, successfully could predict high-risk areas for nosocomial infections. Hospitals can reduce infection and optimize cleaning schedules and disinfection protocols. Real-time alerts and monitoring facilitated immediate response to potential infection outbreaks, enhancing overall infection control measures.

3.5. Overall hospital workflow

Across the hospital, digital twins contributed to improved workflow efficiency and resource allocation. The integration of digital twins with EHR and RTLS will provide a comprehensive digital representation of the hospital environment, enabling better coordination of patient care and staff activities. Hospitals can increase overall operational efficiency, attributed to the streamlined communication and decision-making processes facilitated by digital twins. The ability to simulate different scenarios and outcomes also allows for more effective planning and resource management.

4. Limitations and Ethical Issues

While the potential of digital twins in healthcare is immense, acknowledging the limitations and ethical issues associated with their implementation is essential. These challenges must be carefully considered and addressed to fully harness the benefits of this transformative technology.

One of the primary technical challenges is integrating data from various sources, such as EMRs, wearable devices, and IoT sensors. The lack of standardization across different healthcare systems can hinder seamless data integration, making it difficult to create comprehensive and accurate digital twins. Additionally, the effectiveness of digital twins relies heavily on the accuracy and quality of the data they are built upon. Inaccurate, incomplete, or outdated data can lead to flawed models and unreliable predictions, potentially compromising patient safety and care quality.

Creating and maintaining digital twins, especially for complex systems like the human body or entire hospital environments, requires significant computational power and advanced algorithms. This poses challenges in terms of the required infrastructure and expertise to develop and operate these models. Moreover, while digital twins can be highly effective in controlled environments or for individual patients, scaling these models to cover larger populations or entire healthcare systems presents additional challenges. Ensuring that digital twins remain accurate and useful as they scale up could be a problem.

Data privacy and security are critical ethical issues, given that digital twins rely on extensive data collection, including sensitive personal health information. Ensuring the privacy and security of this data is paramount. Breaches or misuse of health data can have severe consequences, including identity theft, discrimination, and loss of patient trust. Robust encryption, access controls, and compliance with data protection regulations like HIPAA are essential to addressing these concerns.

Informed consent is another significant ethical issue. Patients must be fully informed about how their data will be used to create digital twins, including any potential risks and benefits. Obtaining informed consent is crucial to maintaining transparency and trust. Additionally, patients should have the right to opt out of digital twin programs without any negative impact on their care. Digital twins, like other AI-driven technologies, can be susceptible to biases present in the underlying data. If the data used to create digital twins is biased or unrepresentative, the models can perpetuate or even exacerbate existing health disparities. Ensuring fairness requires careful scrutiny of data sources and the implementation of strategies to mitigate bias.

The use of digital twins in healthcare raises questions about patient autonomy and control over their own health data and care decisions. Patients should have the ability to access, review, and control the use of their digital twin data. Clear policies and guidelines are needed to ensure that patient's rights are respected and that they remain central to decision-making processes.

As digital twins become more integrated into clinical decision-making, determining liability in cases of errors or adverse outcomes becomes complex. Establishing clear accountability frameworks that delineate the responsibilities of healthcare providers, technology developers, and other stakeholders is crucial.

Despite the promising potential of digital twins in transforming healthcare, these limitations and ethical issues underscore the need for a cautious and measured approach. Addressing technical challenges requires continued investment in research and development, standardization of data formats, and improvements in computational methods.

Ultimately, the successful integration of digital twins into healthcare will depend on our ability to navigate these challenges thoughtfully and ethically. By doing so, we can unlock the full potential of digital twins to enhance patient care, improve operational efficiency, and drive innovation in the healthcare sector.

5. Conclusion

The integration of digital twin technology into healthcare represents a paradigm shift with the potential to revolutionize patient care, operational efficiency, and overall healthcare delivery. As we have explored through various applications, digital twins offer transformative benefits across multiple domains in the hospital environment, from personalized patient care to infection control, regulatory compliance, and energy management.

Digital twins provide a dynamic and interactive model of patients' physiological states, enabling healthcare providers to tailor treatment plans, manage chronic diseases, and anticipate health issues before they become critical. By incorporating real-time data from wearable devices and IoT-enabled medical equipment, digital twins create a comprehensive and continuously updated representation of a patient's health status. This detailed modeling facilitates personalized care strategies, leading to more effective treatments and improved patient outcomes. Furthermore, the transparency and patient engagement fostered by digital twins empowers individuals to take an active role in their healthcare, enhancing adherence to treatment plans and promoting healthier lifestyles.

In the realm of infection control, digital twins offer a robust solution to one of the most pressing challenges in healthcare—hospital-acquired infections (HAIs). By integrating digital twins with Electronic Medical Records (EMRs) and Real-Time Location Systems (RTLS), hospitals can create a comprehensive digital model of the entire environment. Simulations based on this model can predict high-risk areas for infection outbreaks, enabling targeted cleaning and disinfection protocols. Real-time monitoring and alerts further enhance the ability to maintain a sterile environment, ultimately reducing the prevalence of HAIs and improving patient safety.

Regulatory compliance and reporting are other critical areas where digital twins demonstrate significant potential. Healthcare facilities are subject to stringent regulations and reporting requirements to ensure patient safety and quality of care. Digital twins can automate data collection and analysis, streamlining the reporting process and ensuring compliance with regulatory standards. This automation not only reduces the administrative burden on healthcare providers but also improves the accuracy and timeliness of reporting, facilitating better decision-making and resource allocation.

The application of digital twins in the management of HVAC systems within hospitals underscores their versatility in optimizing operational efficiency. By dynamically adjusting environmental settings based on real-time occupancy and patient movements, digital twins help maintain optimal conditions while minimizing energy consumption. This approach not only reduces operational costs but also contributes to the sustainability goals of healthcare institutions, aligning with broader efforts to reduce the carbon footprint of the healthcare sector.

Furthermore, the utilization of RFID systems for surgical instrument tracking integrated with digital twins exemplifies how this technology can streamline inventory management and reduce operational costs. By providing real-time tracking and maintenance status of instruments, digital twins enhance the efficiency of surgical procedures and ensure the availability of sterile and functional tools, thereby improving patient outcomes and operational workflows.

In conclusion, digital twin technology offers a powerful and versatile tool for enhancing various aspects of healthcare delivery. By providing detailed, real-time models of patients, environments, and processes, digital twins enable more precise and proactive care, optimize resource utilization, and improve compliance with regulatory standards. The integration of digital twins into healthcare systems promises to drive significant improvements in patient outcomes, operational efficiency, and overall quality of care. As healthcare continues to evolve, embracing digital twin technology will be crucial for institutions aiming to stay at the forefront of innovation and excellence in patient care. The future of healthcare lies in the ability to harness advanced technologies like digital twins to create more responsive, efficient, and patient-centered systems, ultimately transforming the way we approach health and wellness.

6. Source of Funding

None.

7. Conflict of Interest

None.

References

- Boulos MN, Zhang P. Digital twins: From personalised medicine to precision public health. J Pers Med. 2021;11(8):745.
- Internet of things (IoT); 2023. Available from: https://www.techtarget. com/iotagenda/definition/Internet-of-Things-IoT.
- Rovati L, Gary P, Cubro E, Dong Y, Kılıçkaya O, Schulte PJ, et al. Development and usability testing of a patient digital twin for critical care education: A mixed methods study. *Front Med (Lausanne)*. 2024;10:1336897.
- Koch S, Görges M, Weir C. Evaluation of an ambient color-coded display to communicate changes in the patient's condition to ICU nurses and improve the therapeutic environment. In: 54th Annual Meeting of the Human Factors and Ergonomics Society (HFES2010). vol. 54 of 19; 2010.
- Wang E, Tayebi P, Song YT. Cloud-based digital twins' storage in emergency healthcare. Int J Netw Distrib Comput. 2023;11:75–87.
- Levine S, Battisti T, Butz B, D'Souza K, Costabal FS, Peirlinck M. Dassault systèmes' living heart project. In: Modelling Congenital Heart Disease, Engineering a Patient-specific Therapy; 2022. p. 245– 59.
- The living heart project: A translational research initiative to revolutionize cardiovascular science through realistic simulation; Available from: https://www.3ds.com/products-services/ simulia/solutions/life-sciences-healthcare/the-living-heart-project/.
- Rovira-Simón J, Sales-Coll M, Pozo-Rosich P, Hueto-Madrid JA, Paradell RC, Aguilar AO, et al. The Green Surgical Block 4.0: Automation of the operating theatre's climate conditions through a real-time patient-flow solution. *Future Healthc J*. 2023;10(1):46–9.
- Hill I, Olivere L, Helmkamp J, Le E, Hill W, Wahlstedt J, et al. Measuring intraoperative surgical instrument use with radio-frequency identification. *JAMIA Open.* 2022;5(1):00ac003.
- de La Torre-Díez I, López-Coronado M, Vaca C, Aguado JS, de Castro C. Cost-utility and cost-effectiveness studies of telemedicine, electronic, and mobile health systems in the literature: A systematic review. *Telemed J E Health*. 2015;21(2):81–5.
- Sikora A, Zahra F. Nosocomial infections. 2023; Available from: https: //www.ncbi.nlm.nih.gov/books/NBK559312/.
- Lorenzi N. RTLS applications grow with hospital data needs; Available from: https://www.hfmmagazine.com/articles/4028-rtls-applicationsgrow-with-hospital-data-needs.
- Sun T, He X, Li Z. Digital twin in healthcare: Recent updates and challenges. *Digit Health*. 2023;9:20552076221149651.
- Nagaraj D, Khandelwal P, Steyaert S, Gevaert O. Augmenting digital twins with federated learning in medicine. *Lancet Digit Health 2023 May*;5(5): . 2023;5(5):e251–3.
- 15. Understand what hospital audit is;Available from: https: //myabcm.com/understand-what-hospital-audit-is/#:~:text= Hospital%20audit%3A%20see%20how%20it%20works&text= In%20general%2C%20the%20hospital%20audit,increasing% 20productivity%20and%20optimizing%20time..

Author biography Vignesh Murugan, Researcher 💿 https://orcid.org/0009-0002-3357-7095

Cite this article: Murugan V. Unlocking the potential of digital twins: Transforming hospital practices for better care. *J Community Health Manag* 2024;11(2):43-53.